

Bake Me Away Community Cake Classes FAQs & Policies

Q: What is a Bake Me Away Community Class?

A: Our Community Classes are a sweet twist on your afternoon parties, Girls Night In/Out, Date night and/or company team building.

In our classes we use cake, buttercream, a variety of colors and sprinkles and an array of cake decorating tools (metal piping tips, plastic piping bags, plastic scrapers, scissors, etc.). Most of our guests do not have any cake decorating experience and ALL of them have a ton of fun and successful experience!

Q: Do I need to bring anything with me?

A: Your class booking fee includes everything you need to create a beautiful and unique cake! When you arrive you find seats with an apron and our curated Cake Decorating kits which includes everything you need to cruise through the class! When class is done, we will supply you with a box to take home your delicious work of art!

Q: What are the prices for a class?

A: Our classes are \$55 per guest. Full payment is required at the time of booking.

Q: Is there a minimum number of students required for you to have the class?

A: Yes, there have to be at least 4 (four) guests signed up for the experience for us to hold the class. If that minimum is not

met, we will notify you via email and offer a credit or class transfer.

Q: How do I pay for a class?

A: You can reserve your seats on our Bake Me Away website.

Q: I have a friend coming in town, can we join your class for tomorrow?

A: For our Community Classes, we close our registrations once all seats have been sold or 96 hours before the class date, whichever is soonest.

*Private classes require a booking of a minimum of 7 (seven) days in advance.

Q: How often do you host classes?

A: At the present time we do not have a set schedule. However, our private class option allows you to book a date and time for you and your guests.

Q: At what time should I arrive for class?

A: To get the best experience from your class we recommend arriving 15-20mins early.

Q: Do you provide snacks and/or beverages?

A: We do our best to create the most comfortable environment for our guests. Some locations may allow light snacks and water. To ensure comfortability in our class spaces, we do not provide or allow alcoholic beverages. *For private parties, the host/hostess can provide their desired snacks and beverages.

Note: It is the federal and state law that you have to be 21 years old to consume alcoholic beverages.

*****Please note: Bake Me Away is not liable for any guest behavior or damage sustained while under the influence of alcohol. *****

Q: What do I wear?

A: At the beginning of class you will receive an apron to protect your clothes. You should wear something that is comfortable and that won't be ruined should you get buttercream or gel food coloring on it.

Q: Do I need a reservation?

A: Yes, reservations are required. we require a 24-hour cancellation. No calls/no shows will not be issued store credit or refunds.

Q: Do you do private parties?

A: Yes, we can accommodate up to 12 people for a private class.

Q: What size cake will be decorating?

A: A 6-inch 3 layer cake.

Q: Are children allowed and is there an age limit?

A: Our open cake classes are suitable for ages 17+.

However, participants ages 13-16 years old accompanied by an adult (ag 18+) may attend ALL open classes.

Our private party option is ideal for Kids Parties, Family Gatherings for those with children ranging from ages are 6-12.

All children under the age of 18 must be accompanied by an adult.

Q: What is your Cancellation Policy?

A: If you need to cancel your reservation you will receive a refund minus the 50% processing/supply fee or a class credit of the full amount you paid. The refunds will be issued within 7-10 business days.

NO SHOWS WILL NOT RECEIVE REFUNDS, CLASS CREDITS NOR GIFT CERTIFICATES FOR ANY AMOUNT

For any other reasons not specified or instructor sickness or cancelling due to not meeting the class enrollment minimum (4 students), you will be issued a class credit or transfer.

Private Parties: If you cancel a private party, we require a minimum of two weeks' notice prior to the event or you will forfeit your entire deposit or amount paid; whichever is greater.

Q: What is your refund policy?

A: If you need to cancel your reservation you are able to receive a refund minus 50% processing/supply fee or a class credit of the full amount you paid.

NO SHOWS WILL NOT RECEIVE REFUNDS, CLASS CREDITS NOR GIFT CERTIFICATES FOR ANY AMOUNT

Inclement Weather: Class will cancel if a weather emergency is declared or we determine the roads to be too unsafe to travel on, otherwise our cancellation policy is as stated above. In the rare case of a class cancelling due to inclement weather conditions, studio credit will be issued to all registered guests, or you will be given the offer to transfer to another class. Please see our website or Instagram stories for updates in a case of questionable weather.

Late Arrivals: If you arrive 15 minutes or more late you may not be allowed to participate and will lose the registration fee. To create an enjoyable experience for all, please arrive no later than 10 minutes before the scheduled class time and we will have a blast!

Bake Me Away LLC reserves the right to cancel classes for unforeseen circumstances. Registrants will be notified at least 24 hours prior to class time, if possible, and refunds will be processed in the form of gift certificates or class credits.